Mental Health and Other Supports and Services during COVID-19 Date: 24th April, 2020

	Date: 24 ^w April, 2020		
Organisati	Service	How to access it	
on	Available		
24 hours			
Emergenc	Gardaí,	999 or 112	
y Services	Ambulance,		
	Fire and Irish		
	Coast Guard		
BelongTo	Provide	Text LGBTI+ to 086 1800 280 to can chat in confidence with a trained	
Text	support for	crisis volunteer (anytime day or night, standard SMS rates may apply)	
Support	lesbian, gay,		
	bisexual,	While face to face services are closed, information, referral and advice	
	transgender,	will be provided digitally, by email, SMS, phone call or video	
	and intersex	conference	
	(LGBTI+)		
	young people	Visit <u>www.belongto.org</u>	
	in Ireland		
Childline	National	Freephone 1800 666 666 (any time day or night)	
(ISPCC)	listening		
	service for	Text 50101 (from 10am to 4pm every day)	
	young people		
	up to the age	Chat online at <u>www.childline.ie</u> (from 10am to 4pm every day)	
	of 18 years		
Crisis Text	A confidential	Text TALK to 086 1800 280 (any time day or night, standard SMS rates	
Line	messaging	may apply)	
	support		
	service		
	-		
Pieta	Telephone and	Freephone 1800 247 247 (any time, day or night)	
(National)	text-based		
	support	Text HELP to 51444 (standard message rates apply)	
	counselling for		
	people who		
	are suicidal or		
	engaging in		
	self-harm		
Concentition	Free etience l	Freenhand 110 122 (any time day an right)	
Samaritan	Emotional	Freephone 116 123 (any time, day or night)	
S	support to		
	anyone in	Email jo@samaritans.ie	
	distress or		
	struggling to		
	cope		
Women's	Offers		
Aid	confidential	Freephone Helpline 1800 341 900 (24 hour national service)	
Domestic	information,		

Violence Helpline	support and understanding to women in the Republic of Ireland, who are being abused by current or former boyfriends, partners or husbands.	The Helpline provides support to callers where English is not their first language (operational daily, 8am-8pm) and for women who are deaf or hard of hearing through its Text Service facility 087 959 7980 (operational daily, 8am-8pm) Visit <u>www.womensaid.ie</u>
	The service also supports family members, friends, and professionals who have concerns about a person, they know or are working with, who might be experiencing domestic violence and abuse.	
YourMent alHealth Informati on Line	Provides information and signposting on all mental health supports and services that are available nationally and locally provided by the HSE and its funded partners.	Freephone 1800 111 888 (any time, day or night) Visit <u>www.yourmentalhealth.ie</u>
Addiction	1	
HSE Drugs	Provides	Operating with reduced capacity, i.e. via telephone. Currently, not
Service	information, advice and	taking new referrals. Galway:
		Uaiway.
	support about	Jennifer Corbett

	prevention,	
	education and	Mayo:
	treatment.	Olive Brannigan
	treatment.	087 3395522, email: <u>Olive.Brannigan@hse.ie</u>
		oor oossez, ennan <u>onverbrannigarie riserie</u>
		Roscommon:
		Mary McCartney
		087 2220380, email: Mary.McCartney2@hse.ie
		Methadone Clinic continues to operate as normal:
		Orla O'Brien
		091 751971, email: <u>Orla.Obrien5@hse.ie</u>
HSE Drug	For general	Call the confidential freephone helpline on 1800 459 459 from
and	inquiries,	Monday to Friday between 9:30am-5:30 pm.
Alcohol	signposting	Email <u>helpline@hse.ie</u>
Helpline	and	
	information	
Bereaveme		
Anam	National	Support groups currently suspended.
Cara	organisation	New online resources have been developed i.e. a suite of 8 videos
	that offers	which give parents an opportunity to hear a bereavement
	support to	professional talk about parental grief, the challenges faced and the
	bereaved	milestones ahead. Visit :
	parents	https://www.youtube.com/playlist?list=PLNVVa8ILYvi3N6YsKkT5pZsF
		4gv9v1IES
		They complement existing online resources:
		https://anamcara.ie/resources/resource-downloads/
		Offer one-to-one telephone support to bereaved parents who would
		prefer to talk to someone. This is not counselling however with a
		team of experienced professional facilitators it will offer parents some
		reassurance throughout these very difficult times and until groups
		resume.
Cruse	Resources to	Visit https://www.cruse.org.uk/get-help/coronavirus-dealing-
Bereavem	share on how	bereavement-and-grief
ent Care	bereavement	
UK	and grief may	
	be affected by	
	this pandemic	
Irish	Has developed	Visit <u>https://www.childhoodbereavement.ie/</u>
Childhood	resources to:	
Bereavem		
ent Network	Find ways	
INCLWOIK	to help	
	young	
	people	
	grieve	
	under	
	COVID-19	
	restriction	

· · · · ·		
	s • Support	
	teenagers	
	to grieve under	
	COVID 19	
	restriction	
	S	
Irish	Added some	See:
Hospice	new resources	
Foundatio	for Healthcare	https://hospicefoundation.ie/covid19careandinform/resources-for-
n	Professionals focusing on	healthcare-professionals/
	delivering	
	compassionate	
	end-of-life	
	care during	
	COVID-19, as well as	
	delivering bad	
	news and	
	practising self-	
	care.	
	There is also a section called	
	By Your Side,	
	which is a	
	collection of	
	poems, prose	
	and prayers to	
	support healthcare	
	staff who are	
	caring for	
	patients who	
	are alone at	
Culcists	this time.	Column Distor
Suicide Bereavem	Provides support and	Galway, Pieta: Call 085 856 8082
ent	practical	Mayo, Family Centre, Castlebar:
Liaison	information	Call 087 217 2866
Service	immediately	Roscommon, Vita House Boyle & Boyle Family Resource Centre:
	after a death	Call 085 740 7856
Councelling	by suicide.	
Counselling APSI	Service for	Continues to operate, to take referrals and offer support to clients,
(Access to	adults with	predominantly over the phone.
Psycholog	mild to	. , .
ical	moderate	Referrals to 090 6665020

Services	mental health	
Ireland),	presentations.	
HSE	Short-term	
Primary	psychological	
Care	interventions.	
Psycholog	A range of	
y, U	treatments	
Roscomm	based on	
on	cognitive	
	behaviour	
	therapy.	
Ballina		One to one councelling by phone or slying
	Support	One-to-one counselling by phone or skype.
Family	families and	Family support worker will engage with families in need of support, by
Resource	build	phone.
Centre	communities	Call 0870618525 or
	through the	Email: manager@ballinafrc.com
	principles of	
	community	
	development.	
Boyle	Support	Counselling, Psychotherapy, Adolescent Therapy and Family Therapy
Family	families and	available by telephone/video call. All costs associated with this have
Resource	build	been suspended for the duration of the pandemic.
Centre	communities	Family Support Service also provided by telephone/video call.
Centre		
	through the	Offering technology support over the phone and urgent photocopying
	principles of	and printing requests.
	community	Call 071 96 63000
	development.	Monday to Friday, 9am-1pm and 2-5pm
		Email: <u>info@boylefrc.ie</u>
Family	Professional	Offering ongoing support to current clients remotely by phone and
Centre,	counselling	through Zoom. Will accept new referrals from those open to working
Castlebar	service	remotely. All education courses have been cancelled.
		Call 094 902 5900 or
		Email: info@thefamilycentre.com
		The phone is answered during the day and checked on a regular basis,
		out-of-hours
Galway	Counselling	Providing support by phone.
Traveller	service for	Call 087 6379074
Counsellin		Call 087 037 5074
	Travellers,	
g Service	covering	
	Galway City	
	and County	
Helplink,	Offer free or at	Call Galway 091 520 963
Galway	low cost	Mayo 094 9557007
and Mayo	counselling	Email: <u>helplinksupport@helplink.ie</u>
	online	Available 7 days per week.
	Free	
	counselling for	
	people laid off	
	work by the	

	COVID 19 crisis	
	(6 sessions),	
	people with	
	addictions to	
	gambling,	
	alcohol and/or	
	drugs, Irish	
	returning	
	home and	
	Irish living	
	abroad	
HSE	The service	Eligible Clients:
Counsellin	will offer	Clients who have been affected either directly or indirectly by the
g in	appropriate	recent pandemic of COVID19.
Primary	therapeutic	 Service available to all adults over 18 years.
Care	intervention	This is not an emergency service.
Service	based on	Please ensure that individuals referred are in a stable situation that is
(CIPC),	assessing the	to appropriate for telephone or video call counselling.
Eden	individual	
Program	needs of the	GPs/ Primary Care Teams / TUSLA / Psychosocial Responders / Mental
me &	clients. The	Health Teams can refer to this service.
National		For referral form, email: <u>CIPC.West@hse.ie</u> or call 091 583 682
Counsellin	purpose of	
g Service	this	
	specialised	
	service is to	
	mitigate the	
	psychosocial	
	and mental	
	health effects	
	on people by	
	responding	
	appropriately	
	, flexibly and	
	in a timely	
	, way to the	
	, phased needs	
	of those	
	affected.	
Loughrea	Support	Counselling service now being offered via Whats App video
Family	families and	Call 087 7956652
Resource	build	
Centre	communities	
	through the	
	principles of	
	community	
	, development.	
MyMind	Online	
	counselling	Visit <u>www.mymind.org</u> or email <u>hq@mymind.</u>
1	service	

North West STOP	Providing counselling and support to those affected by suicide throughout the west and north-west of Ireland	Providing telephone counselling free of charge to anyone who requests assistance For counselling Callsave: 1850 211 877 For queries and information: Office: 071 985 6070 Mob: 086 777 2009 Email: <u>stopsuicide.ie@gmail.com</u>
Student Counsellin g Service, NUIG	Counselling service for NUI Galway students.	Providing online counselling to students Please email: <u>counselling@nuigalway.ie</u>
Traveller Counsellin g Service, Online	Offering online counselling to members of the Travelling community who feel they would like to talk to a counsellor. This can be for one session or for a number of sessions. These counselling sessions are one-to-one, safe, confidential and free of charge. This service is currently only being provided to those aged 18 years or over.	To access counselling session click the following link: https://travellercounselling.ie/online-counselling Or visit: www.travellercounselling.ie Or if you have a problem linking in, call the counselling support line 086 3081476
Turn2Me	Free online counselling and online support groups for people over 18	Visit <u>www.turn2me.org</u>

Vita House, Roscomm on	Offers professional counselling	Continues to offer counselling/ family therapy, suicide bereavement liaison service, cancer support and Brazilian outreach by telephone and online video chat. Call 090 66 25898 Email: <u>info@vitahouse.org</u>
Westport Family Resource Centre	Support families and build communities through the principles of community development.	Adult and adolescent counselling services are continuing through phone and video calls. Call 098 24419 / 086 1457293 Email: <u>westportfrc@gmail.com</u>
Youth Counsellin g, Youth Work Ireland	Counselling service for young people aged 12 to 21 years	Counselling service available online and with telephone support Call 086 0247763 Email: <u>aisling.dermody@youthworkgalway.ie</u>
COVID-19 S	pecific Supports a	nd Resources
Adults with ADHD	Helpful information, advice and a survival guide, for people with ADHD on COVID-19 and self-isolation. This content has been endorsed by the HSE ADHD in Adults National Clinical Programme.	Click <u>https://adhdireland.ie/covid-19-adhd-adult-survival-guide-self-isolating-and-adhd/</u>
An Post	In relation to the postal operatives checking in on older and vulnerable people on their daily routes, An Post has added an additional element to this initiative. Family	Family members can register for the free by visiting: https://www.anpost.com/Community-Support/Request-a-Check-In By providing the postal address and Eircode of the customer, An Post will assign the request specifically to the delivery route the person lives on.

members of older or vulnerable person currently of oning will r be able to request a specific An Post Check In by the lo Postal Operative.	
City and CountyTo assist at risk member of the public accessing memergency and non- medical supports and advice.Collection at delivery of food, esser household items, fuel, medication line with guidance.Transport t community testing centres, clinical Assessmen Hubs, GP at hospital appointmeSocial isolation, supports, engagemerMeals and their deliver	galway City Council: ic in Freephone 1800 400 150 Email: covidsupport@galwaycity.ie 9am-5pm, 7 days per week They have also developed an interactive map of local services. To view the map, click: https://www.galwaycity.ie/GalwayCityCommunityDashboard and Galway County Council: Freephone 1800 92 88 94 or Landline 091 509390 Email: covidsupport@galwaycoco.ie 9am-6pm, 7 days per week .in Mayo County Council: Call 094 9064660 Email: covidsupport@mayococo.ie 9am-8pm, 7 days per week .in Mayo County Council: Call 094 9064660 Email: covidsupport@mayococo.ie 8am-8pm, 7 days per week .in Mayo County Council: Freephone 1800 200 727 Email: covidsupport@roscommoncoco.ie. 8am-8pm Roscommon Co. Council 8pm-8am An Garda Síochána 7 days per week nt.

	Other	
	medical/healt	
	h needs.	
COVID-19	Set up by the	Call 076 1064468.
Helpline	Dept of	9.30am-12.30m and 2-5pm, Monday-Friday
for	, Agriculture,	
Farmers	Food and the	
ranners	Marine,	
	working with	
	the Dept of	
	Health and	
	other	
	departments	
	to assist	
	farmers with	
	their queries	
	in relation to	
	current	
	COVID-19	
	restrictions	
COVID-19	Developed by	Click
Guidance	the HSE in	https://www.hse.ie/eng/services/news/newsfeatures/covid19-
for staff	collaboration	updates/partner-resources/
and carers	with service	
who		Coopeles wides by Thet's Life arts and neversed development are grown
	providers in	See also video by That's Life arts and personal development program
provide	the voluntary	of the Brothers of Charity Services, Galway called 'Wash your Hands':
services	sector. They	https://www.thatslife.ie/
to people	have been	
with	approved by	
disabilitie	the National	
S	Public Health	
	Emergency	
	Team (NPHET)	
	subgroup for	
	Vulnerable	
	People.	
COVID-19	The HSE	Click https://www.hse.ie/eng/services/news/newsfeatures/covid19-
Guidance	National	updates/partner-resources/covid-19-translated-resources/
in	Communicatio	
Different	ns Division	'Cocooning' and 'Stay at home' posters now available in 19 languages
Languages	have uploaded	
	general	A page with resources including videos and other materials can be
	COVID-19	viewed https://www.hse.ie/eng/services/news/newsfeatures/covid19
	materials in a	-updates/partner-resources/
	variety of	
	languages	Irish Sign Language resources are available at:
	languages	https://www.hse.ie/eng/services/news/newsfeatures/covid19-
		updates/partner-resources/covid-19-irish-sign-language-isl-
F ¹		resources/covid-19-irish-sign-language-isl-resources.html
Finances	Banking &	Each of the five retail banks, AIB, Bank of Ireland, KBC, permanent tsb
	Payments	and Ulster Bank now have dedicated phonelines to assist cocooning

	Federation	customers during the Covid-19 crisis
	Ireland has	
	published a	For more information case a Cuide to Coccepting During COVID 10:
	•	For more information see, a Guide to Cocooning During COVID-19: https://www.bpfi.ie/wp-content/uploads/2020/04/BPFI-Guide-
	special information	
		Cocooning-During-Covid-19-Final-Copy.pdf
	guide	
	providing	
	practical advice for	
	cocooning customers on	
	the various	
	ways in which	
	-	
	they can	
	manage their	
	day-to-day	
	banking and finances in a	
	safe way,	
	while they stay	
111	at home	
iHealthFac	The Health	Visit <u>https://ihealthfacts.ie/</u>
ts	Research	
	Board – Trials	
	Methodology	
	Research	
	Network	
	(HRG-TMRN)	
	Evidence	
	Synthesis	
	Ireland and	
	Cochrane	
	Ireland based	
	in NUI Galway,	
	together with	
	partners and	
	evidence advisors have	
	developed this	
	resource. It	
	aims to:	
	public to	
	quickly	
	and easily	
	check the	
	reliability	
	of a health	
	claim	
	 Provide an 	
	i i o fiac all	

	 platform where people can check the current evidence for health claims Help the public to use evidence to make informed decisions about their own health Encourage people to think critically about health claims 	
Let's Chat Leaving Cert, Youth Work Ireland Galway's Informati on Service	This is a new chat/support service for Leaving Cert students. It has two parts: Every week Youth Work Ireland will share a <u>#WednesdayA</u> <u>sks</u> post where students can leave questions, ideas and thoughts relating to education and support. The following week on	If you or someone you know is interested in taking part, email youth.info@youthworkgalway.ie

	<u>#TuesdayTips</u>	
	there will be	
	ideas, tips and	
	answers	
	posted, as	
	well as the	
	opportunity	
	for students	
	to ask new	
	questions.	
Psycholog	questions.	Visit: https://www.psychologicalsociety.ie/footer/COVID19-Resources
ical	COVID-19	visit. <u>https://www.psychologicalsociety.ic/looter/covid15/lesodices</u>
Society of	Resources for	
Ireland		
li elanu	Psychologists, Healthcare	
	Workers and Members of	
	the General	
	the General Public	
	PUDIIC	
Roma	Providing	Call 087 126 4606 (Monday-Friday, 9am-5pm)
Helpline	information.	
for		
COVID-19		
(National)		
Traveller	Providing	Call 083 1006300 (9am-9pm every day)
Helpline	information	
for	and	
COVID-	reassurance.	
19 (Natio		
nal)		
Union of	National	Click https://usi.ie/covid/minding-your-mental-health-during-covid-
Students	representative	<u>19/</u> for some useful tips and resources which can be used to keep
of Ireland	body for	your mind healthy.
	students in	, , ,
	third level	Visit <u>www.usi.ie</u> for more information
	education on	
	the Island of	
	Ireland	
Western	Support for	Have commenced a telephone service where you can contact a
Alzheimer	families living	Dementia Nurse Specialist or a Family Support Specialist who will
S	with	discuss any concerns that you have, provide practical help and advice
-	Alzheimers	and signpost you to other appropriate services. Tom McCann,
		Dementia Nurse Specialist
		Call 087 193 0233
		Email: tommccann@westernalzheimers.ie
		Paddy Gannon Family Support Specialist Call 087 691 9084
		Email: <u>paddygannon@westernalzheimers.ie</u> General Queries: 094 93
		64900
		Mon-Sat between 9am and 9pm
Families		
annies		

Child &	Promotes the	Services are o	contactable by phone.		
Family	welfare and	Galway:	contactable by phone.		
Social	safety of	Ballinasloe	090 9646200		
Work	children. It	Galway City	091 546366		
Departme	works in	Loughrea	091 872700	Oughterard	091
nt, Tusla	partnership	552200			
,	with families	Tuam	093 37200		
	and	Mayo:			
	communities	, Ballina	096 21511		
	and offers	Castlebar	094 9042284		
	family support,	Swinford	094 9050133		
	child				
	protection and	Roscommon:			
	alternative	Roscommon	090 662 6732/090 6	63 7528	Boyle
	care for	area 071	966 2087	Castlerea area 090 6	63 7851
	children.				
		If you have a	concern in relation to	the safety, welfare or pro	otection of
		a child, you n	nust report this to Tus	la. In the event of a conce	ern that a
		child is at imr	mediate risk of harm, a	and you cannot contact	
		Tusla, contac	t An Garda Síochána.		
		Reports shou	ld be submitted to Tu	sla through the online por	rtal:
		https://porta	ll.tusla.ie/Account/Log	in?ReturnUrl=%2f	
		-		secure method for repor	-
		-		bility issues reports can b	e
		submitted via	a registered post.		
		N da u alasta al u a			
			•	eport a case of child harm	
			• ·	s Social Work Service on 0 night and between 9am ar	
			• •	ays. If you cannot contact	•
		•	•	the safety of a child, pleas	
		An Garda Sío		the safety of a clina, pied.	
Family	Support			orts in the community. Cu	irrent
Resource	families and	contact detai	• • • • • •	one on the community. Ca	
Centres	build				
	communities	Ballaghaderre	een: 086 7807438 /		
	through the	086 604856			
	principles of	Ballina: 087 0	-		
	community	Ballinrobe: 08			
	development.	Boyle: 071 96			
		Castlebar: 08			
			6 4615537 / 086 1711	394	
			094 9377838 / 086 04		
		Doughiska: 0			
		Gort: 085 202			
		Headford: 09			
		Loughrea: 08			
		-	nmon: 090 66 25898		
1					
		Westport: 09	8 24419 / 086 145729	3	

Support	range of	Galway: 091 548 496		
Service,	services that	Mayo: 094 90 42510		
Tusla	offer advice	Roscommon: 090 66 37528		
	and support to			
	families.	Visit <u>www.positiveparenting.ie</u>		
Planet Youth	An international evidence- based primary prevention model that has been developed in order to reduce substance use rates amongst adolescents.	Running two online events (using Zoom) specifically for parents on 'Parenting your Teenager during Covid-19' on 28 th April, Roscommon and 30 th April, Galway from 19.30-21.00. Event limited to 50 places. To book a place, email 'Workshop' and your preferred date to <u>events@planetyouth.ie</u> . See also <u>https://planetyouth.ie/covid19-workshops/</u>		
Time 4 Us Family Support Service	Supported contact between parents and their children in situations where one	Programme manager in daily contact with the families who attend the service, offering support and advice Call 091 860018 Email: <u>info@time4us.ie</u>		
	parent does not live in the family home.			
Mental Hea	lth			
Aware	Information and support to anyone over 18 about issues relating to their own mood or the mood of a friend or family member, or who experiences depression or bipolar.	Freephone Support Line 1800 80 48 48 (from 10am to 10pm every day) Due to the suspension of many peer support meetings nationwide due to Covid-19, Aware is providing a new phone-in Support & Self Care Group (Note: This is not a Freephone number). This is a peer group for people experiencing anxiety, mild to moderate depression, bipolar disorder and mood related conditions, in order to give and receive support. To join a meeting, please complete the registration form below: <u>https://awareireland.wufoo.com/forms/q1a89juh0405m22/</u> Life Skills Online Programme continuing as normal Email <u>supportmail@aware.ie</u> for services information and support Visit <u>www.aware.ie</u>		
Grow	Providing			
Mental Health	support and education	Information line 1890 474 474		
Recovery	around			

r	I	
	emotional and mental wellbeing, including the	Providing a new six-week guide on coping with COVID19, consisting of podcasts, practical resources and information
	12 Step Recovery Program	Visit <u>www.grow.ie</u> or email <u>info@grow.ie</u> for more information, or while peer support groups are postponed
Jigsaw Galway and	Mental health information and a Q&A	Offering an outbound phone-based support for those already engaged in one-to-one service.
Roscomm on	service for young people,	Jigsaw offers an online group chat service.
	their parents and guardians, and those who work with young	Visit <u>www.jigsawonline.ie</u>
Mental Health	people. Information and support	Information line 01 284 1166 (from 9am to 5pm Monday to Friday)
Ireland	for people who experience mental health difficulties	For COVID-19- specific information, including a Connect, Communicate and Reassure Resource Pack, visit <u>https://www.mentalhealthireland.ie/get-support/covid19/</u> or email <u>info@mentalhealthireland.ie</u> for more information
Mindspac e Mayo	Free, confidential mental health supports for young people	Offering phone support 094 90 67001 or through email <u>info@mindspacemayo.ie</u> . Continuing to take referrals. Visit <u>www.mindspacemayo.ie</u>
Pieta, Galway, Tuam and Ballina	Telephone and text-based support counselling for people who are suicidal or engaging in self-harm	Telephone appointments will be provided to replace face-to-face appointments: Galway 091 502 921 Tuam 093 25586 Ballina 093 25586 Visit www. <u>www.pieta.ie/</u>
Recovery Colleges	Supports and encourages positive mental health and personal recov ery through adult learning	Galway: Offering a number of courses online through zoom. Timetable available on www.facebook.com/GalwayRecoveryCollege/photos/pb.3632311610 989692207520000/700367177385364/?type=3&theater Mayo: Offering a number of courses online through zoom. Timetable available on www.facebook.com/MayoRecoveryC/ Roscommon/East Galway (REGARI): Inviting participants to sign up to 40-minute Covid-19 Wellness Toolkit workshops through Zoom. Limited to 7 people per session.

		Call 086 1304869/083 4806622 Email: <u>regarirecoverycollege@gmail.com</u>
Stress	This is a six-	As regular classes cannot be held due to the current circumstances,
Control Online	session cognitive- behavioural therapy class used	the sessions will be live streamed instead. Each session will play twice a day (at 2pm and repeated at 8.30 pm) on Mondays and Thursdays beginning on the 13 th April (Session 1 will also repeat on Tuesday 14 th). To take part: visit http://stresscontrol.org. Everything needed to successfully
	extensively in community- settings by the NHS (UK) and HSE (Ireland) and across the	complete the class – the booklets, self-assessment, relaxation and mindfulness - can be found in the 'Free zone'. Course will be running again in May. Dates will be announced.
	world.	
Suicide or Survive	To create and deliver innovative	A series of free online wellness workshops and programmes are available, see:
	approaches that educate,	https://suicideorsurvive.ie/programmes/online-programme/
	inform and inspire people to cultivate	They have also developed short mental health webinars, one a day for the rest of April.
	good mental health and reduce stigma	See: <u>https://suicideorsurvive.ie/programmes-events-</u> calendar/?utm_source=Corporate+List&utm_campaign=75c3d4a87e-
	leading to less death by	EMAIL_CAMPAIGN_2020_03_18_02_33_COPY_01&utm_medium=em ail&utm_term=0_7d891cd628-75c3d4a87e-336507697
	suicide	
'Together' campaign	This campaign, developed by the Department of	See: https://www.gov.ie/en/campaigns/together/?referrer=/together/
	Health and HSE, in	
	collaboration with a range of cross-	
	Government partners, is a	
	mental health and wellbeing	
	initiative aimed at	
	supporting the diverse mental health needs	
	of the public during the	

	COVID-19	
	pandemic	
WITH	Online	See: https://www.mindspacemayo.ie/WITH/index.html
Project (A	information	
Young	resource	
Person's	available to	
Guide to	young people	
Parental	who have a	
Mental	parent who	
Health)	experiences	
incutiny	distress due to	
	their mental	
	health,	
	developed in	
	Co. Mayo	
Older Peop	-	
Age	Age Friendly is	See: https://agefriendlyireland.ie/news/
Friendly	producing a	
Thendry	daily	
	newsletter to	
	draw people's	
	attention to	
	some positive	
	news in these	
	very	
	challenging	
	times	
Alone	Provide a	Alone Telephone 0818 222 024 (from 8am-8pm, Monday to Friday)
/ done	COVID-19	
	support line	Visit <u>www.alone.ie</u>
	for older	visit www.done.ie
	people	
Exercise	To promote	See
leaflet for	daily physical	http://www.healthygalwaycity.ie/admin/uploads/downloads/Healthy
older	activity at	Galway_Simple_Exercises_Booklet_web_version.pdf
people	home among	
people	older adults	
	who are	
	currently	
	cocooning due	
	to COVID-19,	
	this leaflet has	
	been	
	developed by	
	the HSE Physio	
	Services in	
	Cork, and	
	adapted for	
	use in Galway.	
	This is a joint	
	initiative of	
	initiative OI	

	Healthy	
	Galway City	
	and Healthy	
	County	
	Galway, in	
	partnership	
	with Galway	
	Sports	
	Partnership	
	Confidential	Call 1800 804 591 (lines are open every day from 10am to 10pm)
Seniorline	listening	
Semonine	service for	Visit www.thirdageireland.ie/seniorline for more information
		visit <u>www.timdageneland.ie/semonine</u> for more information
	older people	
	provided by	
	trained older	
	volunteers	
The	Practical	Freephone 1800 341 341 (Monday to Friday from 10am to 5pm and
Alzheimer	information	Saturday from 10am to 4pm) or email <u>helpline@alzheimer.ie</u>
Society of	and emotional	
Ireland	support or	Visit www.alzheimer.ie
	information on	
	supports and	For online resources for people with dementia, families and carers,
	services	visit: https://www.hse.ie/eng/services/news/newsfeatures/covid19-
	301 11003	
		updates/partner-resources/a-collection-of-online-resources-for-
		people-with-dementia-families-and-carers.pdf
		www.understandtogether.ie for more information
Others Sup		www.understandtogether.ie
HSELive	Information on	Call 1850 241 850
	health services	8am-8pm, Mon-Fri and
	and	10am-5pm, Sat and Sun
	entitlements	For COVID-19 information, click
		https://www.hse.ie/eng/services/list/5/publichealth/publichealthdep
		ts/contact/
		A COVID-19 Self Check BOT is also available
		which signposts to information about the virus. Click
		https://www.hse.ie/chatbot/covid/chatiframe.aspx
	Online support	LGBT Helpline 1890 929 539 (every day)
LGBT	and through	
	the helpline	Conder Identity Family Support Line 01 007 2707
Ireland	for LGBT+	Gender Identity Family Support Line 01 907 3707
	people across	Email <u>info@lgbt.ie</u> for support or information while face to face
	Ireland	services are closed
		An instant messaging service is available 7 days a week, from 6:30pm
		to 10pm Mon – Thur, from 4pm to 10pm Fridays, and from 4pm to
		6pm on Sat & Sun
Male	Providing	Call 1800 816 588
	0	

Advice	supports for	Mon & Weds 10am-6pm,
Helpline	male victims of	Tue & Thu 12-8pm,
(National)	domestic	Fri, Sat, Sun 2pm-6pm
(National)	abuse	in, sat, sun zpin-opin
Mayo	Providing	Providing phone support.
Women's	supports for	Telephone: 094 90 25409
Support	women and	
Support	children living	Visit <u>www.mwss.ie</u>
	with domestic	
	violence	
Money	A national,	Face-to-face service suspended until further notice. Phone and email
Advice	free,	service will operate from the Galway Office.
and	confidential	Call 0761 07 7600
Budgeting	and	Email: galway@citinfo.ie
Service	independent	Mon-Fri, 9.30am-5pm
(MABS)	service for	Or to request a phone call from an Information Officer, email:
(people in debt	
	or in danger of	covid19@citinfo.ie and include phone number
	getting into	
	debt	
Nowdoc	North	Service not in a position to order COVID-19 testing for patients.
nowabe	Roscommon	Call 1850 400 911
	Out-of-hours	6pm-8am Monday-Friday, 8am Saturday -8am Monday, 24 hours on
	family doctor	public holidays
	service for	
	participating	
	GPs	
Westdoc	Out-of-hours	Westdoc cannot book COVID-19 tests. This can only be done through
	family doctor	an individual's GP during normal working hours.
	service for	Contact Westdoc with urgent cases that cannot wait until normal day
	participating	surgery opening times. Clinical matters cannot be addressed by email.
	GPs	Call 1850 365 000 or 091 747710
		6pm – 9am Monday – Friday and 24 hours on weekends
Apps		
	An app	Visit <u>Clear Fear</u>
Clear Fear	developed for	
	teenage	Get it in the <u>App Store</u> or on <u>Google Play</u>
	mental health	
	charity Stem4,	
	which uses the	
	evidence-	
	based	
	treatment CBT	
	to focus on	
	learning to	
	reduce the	
	physical	
	responses to	
	the section of	
	threat by	
	learning to	

	and be mindful as well as changing thoughts and behaviours and releasing emotions. You can personalise the app if you so wish and you will be able to track your progress and notice change.	
Eating Disorder Self-Help App	From the HSE National Clinical Programme for Eating Disorders and Bodywhys, this app provides valuable information for those with or people caring for someone with an eating disorder. It also provides information and advice for anyone worried about developing an eating disorder or for those who have been diagnosed or are recovering from an eating disorder.	For more information see: https://www.hse.ie/eng/about/who/cspd/ncps/mental- health/eating-disorders/news/
Headspac e	An app that teaches meditation and easy to	Visit <u>Headspace</u> Get it in the <u>App Store</u> or on <u>Google Play</u>

Mindshift (by	use mindfulness skills. Users can map their journey, track progress, reap rewards in their overall health and wellbeing and even 'buddy up' with friends and to motivate each other along the way. A user-friendly self-help tool based on	Visit <u>MindShift CBT</u> Get it in the <u>App Store</u> or on <u>Google Play</u>	
(by Anxiety Canada)	proven scientific strategies. It teaches about anxiety, helping users to engage in healthy thinking and to take action. Users check in each day to track their anxiety and work with tools on the app.		
Other Webs	sites		
www.anamcara.ie			
www.askaboutalcohol.ie			
www.barnardos.ie/teenhelp			
www.bereaved.ie www.childhoodbereavement.ie			
www.citizensinformation.ie			
www.connectcounselling.ie			
www.drugs.ie			

www.healthpromotion.ie
www.hse.ie
www.mayobewell.ie
www.menssheds.ie/malehealth-ie
www.nosp.ie
www.outcomers.org
www.parentline.ie
www.pleasetalk.ie
www.positiveoptions.ie
www.smartrecovery.ie
www.spunout.ie
www.usi.ie
www.widow.ie
www.youmatter.ie